

Licensing: FAQ s Regarding PRIDE Illinois

1. Can a participant who needs to make up classes from FY 17 enroll in the same sessions in PRIDE Illinois? Yes. The competencies for each corresponding session of the 27 hour PRIDE IL and the 27 hour 2009 PRIDE are the same.
2. If a participant begins PRIDE Illinois in the classroom, must they take the Supplemental Classes in the classroom also? No, a participant can choose to take the 27 hours of PRIDE Illinois in class and choose the On-Demand option for the Supplemental Trainings.
3. Can a participant complete a make-up online for a missed session in class? Yes, a participant can make up a PRIDE session missed in the classroom with the corresponding online session. The licensing worker must submit the Online Learning Self-Assessment form and contact the registration unit at 877-800-3393 to enroll the participant in an Online Make-up Class.
4. If a participant enrolls in the PRIDE Online and fails to complete a session in the time frame allowed, can they complete it late? These cases are being handled on an individual basis. The participant will either be given a specific extension date by which to complete the class or they will be assigned to a Make-up Online PRIDE class.
5. Can a participant complete more than the two PRIDE Online sessions in a week? No, the progress is limited to 2 sessions per week.
6. If a participant takes the first 27 hours of PRIDE IL in a classroom setting, must I fill out an Online Learning Self-Assessment Form to enroll them in the Supplemental classes online? The Supplemental classes can be accessed through the DCFS Virtual Training Center under the On Demand Training in the Foster Parent Portal. An Online Learning Self-Assessment is not required for the On-Demand classes.
7. Who does a participant contact if they have technical difficulty while taking the class? The participant should let their online trainer know of their difficulties. The trainer will then submit the concern to the proper person for correction.
8. If there are problems with receiving trainer notes from an online class which a participant completed, who should a licensing worker contact? The Regional Training Manager for the area in which the licensing worker 's office is located should be able to assist in obtaining the trainer notes for a participant completing the online class.
9. If a participant has completed a PRIDE class Online or On-Demand and the credit is not appearing on their transcript, who should a licensing worker contact? Again, the Regional

raining Manager for the area in which the licensing worker's office is located should be able to assist with determining why the credit is not appearing on the transcript.

10. If a participant wants to take a class online and does not score accordingly on the Online Self-Assessment Tool, will they be unable to take the training online? The Online Learning Self-Assessment is a tool to assist in decision making. The final decision will be made by the licensing worker in collaboration with the participant. The participant's location and availability are two, among other factors that can guide the decision.